A group of people in a heart shape

Description automatically generatedA group of people in a heart shape

Description automatically generated**Phoenix Care & Education**

**Common Farm**



Common Farm, Welsh Road, Balderton, Chester, CH4 9LF

**Young Persons Handbook**

**Common Farm**

**Management Team**

A person smiling at camera

Description automatically generated

**Nicola**

**Responsible Individual**

**A person taking a selfie

Description automatically generated**

**Danielle**

**Home Manager**

**A person taking a selfie

Description automatically generated**

**Laura**

**Deputy Manager**

**Common Farm Team Leaders**

**A person taking a selfie in a car

Description automatically generated**

**Michelle**

**A person smiling with her hand on her chin

Description automatically generated**

**Samantha**

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**Tracey**

A person with glasses and beard

Description automatically generated**Common Farm Residential Support Workers**

**A person taking a selfie

Description automatically generated**

**A person smiling at camera

Description automatically generated**

**A person smiling at camera

Description automatically generated**

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**Alex Kelly Haf Hayley Grant**

**Common Farm Regular Visitors**

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Paul - Director

****

Jake – Maintenance/training

A person taking a selfie

Description automatically generated

Andrea – Reg 44

**Welcome to Common Farm**

Here at Common Farm we want you to feel safe and happy and have lots of fun along the way.

There may be 3 other children that live with you at Common Farm.

Your input is important to us so we have a weekly meeting to talk about upcoming plans for the week ahead including food and activities. We also have a takeaway on a Friday to reward positive behaviour.

Everyone living at Common Farm will have a keyworker who has a responsibility to help share your views and wishes and help you personalise your bedroom.

You will have a set money allowance every week for activities, pocket money, clothing and an opportunity to earn extra reward money by completing agreed targets too.

We will ensure you attend any health appointments and we have a house diary to keep track of these.

We want to ensure you have consistency so we have house cars that we can use to take you to school or to activities in.

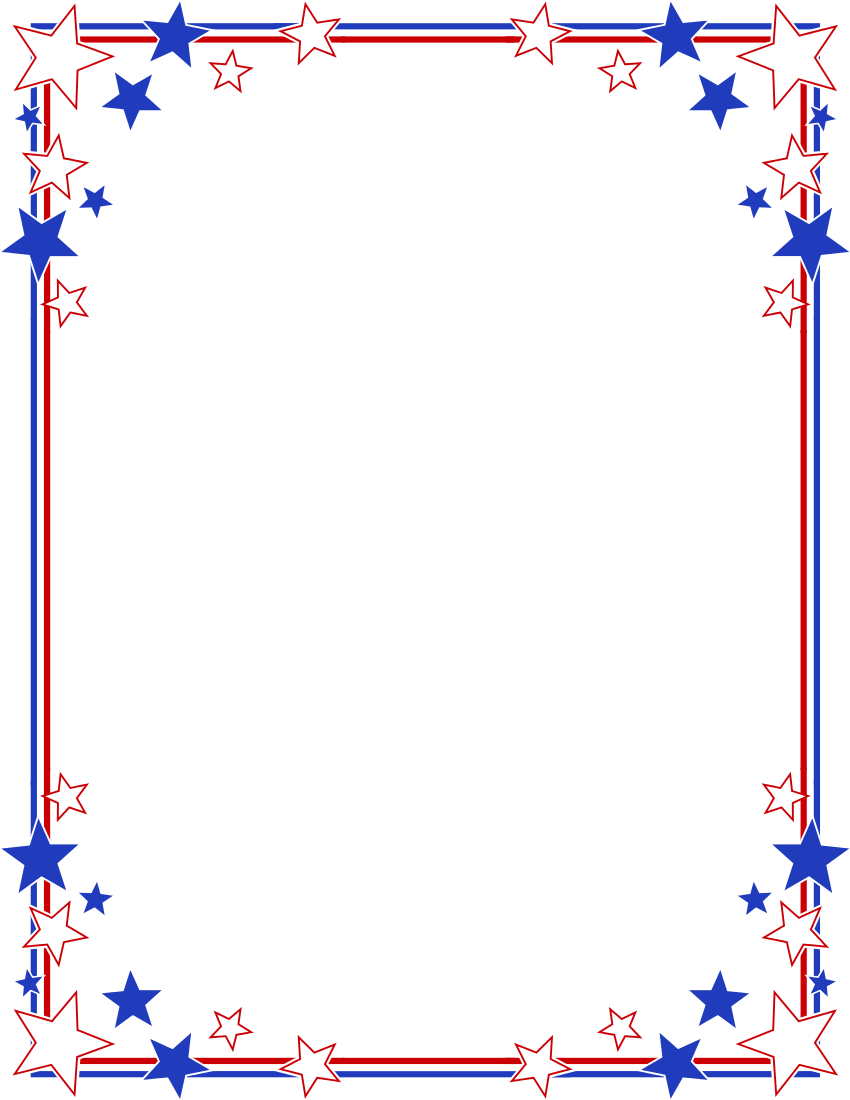
A living room with a couch and a rug

Description automatically generated

A bathroom with a bathtub and toilet

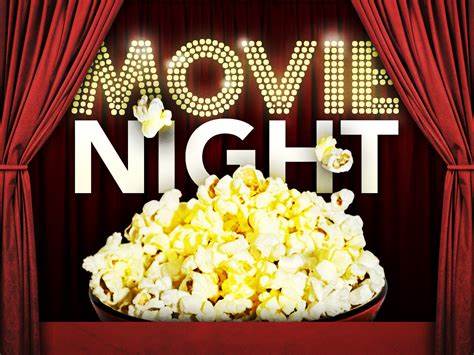
Description automatically generatedA grass field with a fence and a fence

Description automatically generatedA living room with a fireplace and couches

Description automatically generated

**Things to do in and around Common Farm**





**Chester**

**Movie nights**

**FlipOut**

**Bowling**

**Cinema**

**Arcade**

**Machine**

**Common Farm House Rules**

Wifi is available throughout the day but it does get turned off at 10pm on a school night.

You have a responsibility to keep your room tidy, there may be times that staff have to complete a room search.

Alcohol, cigarettes, vapes and drugs are not allowed in or around the home.

Do not hurt yourself or others.

Do not break things in or around the house.

Bullying and fighting is not acceptable.

Friends must be invited once arranged with staff.

If you are unhappy or worried about something please let staff know.

Bedroom doors and main house doors have alarms on, this is to make sure we know where you are and your are safe.

It is important we use appropriate language, no swearing and using good manners.

Not everyone has access to free time, this is something that must be agreed by managers and social workers.

A collection of icons and symbols

Description automatically generated**Your Rights**

**Having Your Say**

It is important to us all at Common Farm that your voice is listened to.

We often have meetings about people living at Common Farm and you will be asked

if you would like to attend your meetings, if you do not wish to attend we will ask

for your input prior. Your Keyworker can also help you with this.

**How to Complain**

If you feel you need to or want to make a complaint you can:

* Talk to the staff team
* Speak to the manager or deputy manager
* Contact your Social Worker or Independent reviewing officer
* Request to speak to an advocate
* Speak to the Ofsted inspector or Reg 44 visitor
* Call Childline on 0800 1111